

3 star prepay: \$384.00  
 4 star prepay: \$936.00  
 5 star prepay: \$1656.00

CA LIC #791025		Date
Name		
Street		Zip
Phone	Mobile	
Technician	Work	
Email		



**Heating \* Air \* Solar**  
**707.447.3063**  
 righnowairandsolar.com

Bill To Option to prepay Star or pay monthly

5 Star \$69/Month	4 Star \$39/Month	3 Star \$16/Month
<ul style="list-style-type: none"> <li>\$20/month lay-away credit</li> <li>Same day service</li> <li>No service call fee</li> <li>Free repairs on equipment</li> <li>2 maintenances per year-heating &amp; cooling</li> <li>32 point rejuvenation</li> <li>2 year minimum</li> </ul>	<ul style="list-style-type: none"> <li>Service within 24 hours</li> <li>\$12 service call fee</li> <li>50% discount on all repairs</li> <li>2 maintenances per year-heating &amp; cooling</li> <li>32 point rejuvenation</li> <li>2 year minimum</li> </ul>	<ul style="list-style-type: none"> <li>Service within 48 hours</li> <li>\$35 service call fee</li> <li>20% discount on all repairs</li> <li>2 maintenances per year-heating &amp; cooling</li> <li>32 point rejuvenation</li> <li>2 year minimum</li> </ul>
Agreed <input checked="" type="checkbox"/>	Agreed <input checked="" type="checkbox"/>	Agreed <input checked="" type="checkbox"/>

Only systems in good working condition are eligible for membership.  
 Please read terms and conditions at right before signing.

If signing up for a Star Plan at time of service, homeowner will receive one half of the discount, up to \$300. Maintenances occur two times per year: once in the spring/summer and once in the fall/winter to make certain that your system is safe to operate and to get the maximum performance out of your equipment.

**Precision Tune-Up Procedures Include**

**Heating Season**

- Clean burners
- Adjust gas pressure
- Check & adjust pilot operation
- Lubricate all moving parts
- Monitor flue draft for safe operation
- Check & tighten all loose electrical connections
- Check & test safety controls
- Monitor voltage and amperage draw on all motors
- Adjust air flow for proper temperature rise
- Check heat anticipator settings
- Check thermostat
- Monitor furnace cycle
- Check for cracked heat exchanger
- Make recommendations for system improvements

**Cooling Season**

- Inspect cooling coil (if accessible)
- Check primary & secondary drains
- Adjust & clean blower components
- Clean & check condenser coil
- Lubricate all moving parts (where applicable)
- Check and tighten all loose electrical connections
- Check operating pressures for proper refrigerant charge
- Monitor voltage and amperage draw on all motors
- Clean & check thermostat
- Monitor air conditioning cycle
- Make recommendations for system improvements

\_\_\_\_\_ Card Number

\_\_\_\_\_ Name on Card

Expiration Date \_\_\_\_\_ Security Code \_\_\_\_\_ Billing Zip Code \_\_\_\_\_

\$ \_\_\_\_\_ Monthly Debit Amount

\_\_\_\_\_ Signature

**STAR MAINTENANCE PLAN**

**Terms and Conditions**



**Star Program Benefits**

- Lower Energy Bills
- Extended Equipment Life
- Fewer Repairs
- Improved Capacity
- Discount On Repairs
- Priority Customer Status
- Inflation Protection
- Agreement is Transferable
- No Overtime Charges
- We Call You to Schedule

**Add-Ons**

**Solar Panel Cleaning**

**\$10 per 15 Panels**

- Available to all 4 and 5 Star Members with more than 15 panels
- Clean up to 15 panels; only in Spring
- Check electric
- Tight electric
- Unsure Solar is producing
- \$1.00 per panel over 15, #Extra panels \_\_\_ \$ \_\_\_\_\_

Agreed  \_\_\_\_\_  
 Solar Cleaning is done only in Spring (1 time per year.)  
 Extra cleaning at \$10 per panel.

**Water Heater Check-Up**

**\$5/Month**

- Available to all Star Members
- Check general operation
- Flush unit-1 Per Year; only in Winter
- Check for gas and water leaks

Agreed  \_\_\_\_\_

**Whole House Generator**

**\$25/Month Standalone or \$15/Month with Star**

- Change airfilter/change oil and oil filter
- Complete electrical check/change spark plugs
- Check & clean enclosure louvers
- Check battery electrolyte level & charger/clean battery terminals
- Check & clean air intake filter compartment
- Check fuel system, fuel regulator & fuel line integrity
- Check generator control panel
- Check valve gap - adjust if necessary
- Clean & remove any residue from the generator transfer switch

Agreed  \_\_\_\_\_

These plans are for the upkeep and repair of your present systems, not equipment replacement. Right Now Air will give cash value toward new equipment if parts are no longer available.

Right Now Air reserves the right to reject any agreement if an inspection by our service technician finds the equipment is in such condition that service will be unsatisfactory to one or both parties.

Right Now Air is not responsible for any pre-existing condition due to system design or performance.

All routine service and maintenance will be performed during the working hours of 8:00 AM to 4:00PM, Monday-Friday.

It will be at Right Now Air's discretion to repair or replace defective parts. If repair, due to the age and/or condition of the equipment, is not the best option, we will provide a quote for replacement.

Any changes, adjustments or repairs made by others, unless authorized or approved by Right Now Air in writing, will terminate Right Now Air's obligation.

Right Now Air will not be required to furnish, without extra cost, any items or material, labor or equipment which are recommended or required by local code regulations, insurance companies, Government, State, Municipal or other authority.

Services calls beyond the scope of this agreement (i.e., power outages, fuses, dirty filters, disconnects, manual reset switches) will be charged and paid for by the purchaser at the prevailing service rates. Solar Cleaning is done only in Spring, 1 time per year. Extra cleaning at \$10 per panel.

Right Now Air is not liable for any default, delay in performance, or extraordinary damage caused by any contingency beyond our control, including war, government restrictions or restraints, acts of God, animal damage, vandalism, or short or reduced supply of any materials or furnished products.

Right Now Air's area of expertise in indoor Air Quality (AQ) include temperature, humidity, dehumidification and initial filtration. If you have other AQ conditions (i.e., contaminates, bacteria, mold, mold-like substances, mildew, asthma, chemical sensitivity, infection) we can refer you to an appropriate remediation expert.

Unless indicated otherwise, this maintenance agreement will remain in effect for an initial term of two (2) years. Renewal will be automatic unless terminated earlier with a 30 day written notice from either party. Failure to pay relieves Right Now Air of any and all obligations, under this agreement, early cancellation fee is \$175 + any discounts given for service. Purchaser agrees that any account past due will be charged 1.5% interest per month on the unpaid balance (18.0% per annum). In the event this account is referred for collection, the purchaser will be responsible for all fees, including attorney fees, service charges and any collection agency commissions.